

**Easy
Read**

How to get a digital Proof of Age card



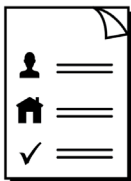
About this book



This book is from the Victorian Government.



This is an Easy Read book.



Easy Read uses simple words and pictures.



We add a star before and after ***hard words***.

Then we explain what the words mean.



You can ask someone to help you read and understand this book.



For more information, visit the
Service Victoria website.



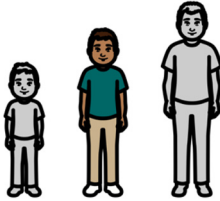
Website [Service Victoria](https://service.vic.gov.au)
service.vic.gov.au

Digital *Proof of Age* card



A Proof of Age card is a way to show

- who you are



- how old you are.

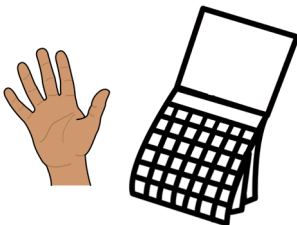


Victorians aged 15 and over can get a digital Proof of Age card.

In this book we will call it your digital card.



Your digital card is stored in the Service Victoria app on your phone.

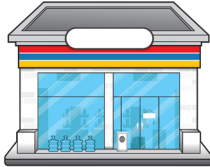


Your digital card will last for 5 years.



You can use your digital card to show your age or identity at

- venues



- shops



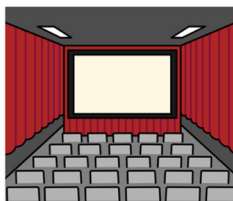
- some healthcare providers



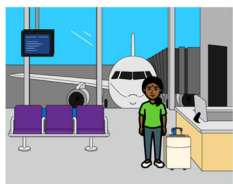
- bottle shops
 - for people aged 18 and over



- tobacco stores
 - for people aged 18 and over



- cinemas



- other places where you need to prove your age.

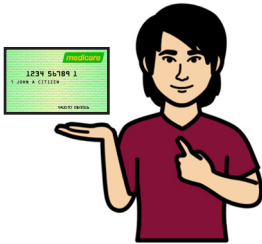


If you have a physical card you can still use it.



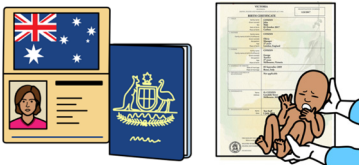
How to add your digital card

Add your digital card to your Service Victoria account.



You will need 2 types of ***identification***.

Identification means a legal document that proves who you are.



For example, passport, birth certificate or Medicare card.

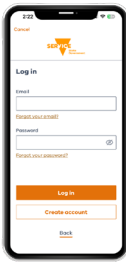


It will take about 15 minutes to add your digital card.

Follow these steps to add your digital card



1. Download the free Service Victoria app.



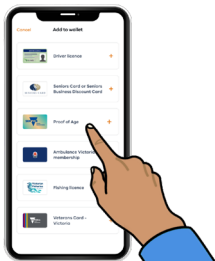
2. Sign in or create an account.



3. Open the wallet in the app.



4. Tap **Add**.

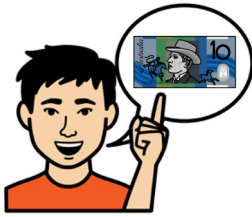


5. Tap **Proof of Age**.



6. Follow the steps to set up your digital card.

How to pay for your digital card



It costs \$10 to get a card.



You must pay with a Mastercard or Visa debit or credit card.



Enter your card details and select **Pay**.



If you make 3 mistakes you will get an error message.

Tap **Exit** and you will go back to the first screen.



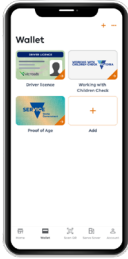
If your payment is accepted you will

- get a payment reference number
- get an email with your payment receipt.

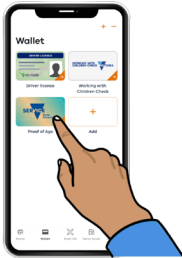


You can now use your digital card.

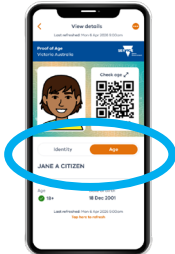
How to use your digital card



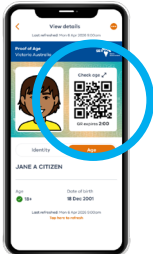
1. Open the wallet in the Service Victoria app.



2. Tap **Proof of Age**.



3. Choose age or identity.



4. Show the **QR code** to the staff member.



5. Your card can be scanned and checked.



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For more information, please visit [Easy Read Australia
www.easyreadaust.com.au](http://www.easyreadaust.com.au)

Contact the Department using live chat or the webform at
<https://service.vic.gov.au/contact/send-us-a-message>

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